

LET US KNOW WHAT YOU THINK

To improve our services we welcome and encourage feedback to continuously enhance the quality of services that we provide.

We hope that you are happy with the service we provide, however if you are not, or you feel that we could do something better (or differently) please let us know.



OUR MISSION STATEMENT

To reduce, treat and prevent the harm caused by alcohol and drugs to individuals, their families and the community.

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Contact Us At:

For More Information Please Contact:

Tenancy Support Worker

WCADA (Swansea)

40 St James Crescent,

Uplands, Swansea

SA1 6DR

t: 01792 472519

DAN 24/7

0808 808 2234

Wales Drug and Alcohol Helpline

Llinell Cymorth Cymru ar

Gyffuriau

ac Alcohol

Free and Confidential Helpline

Or

Text **DAN** to **81066**

DAN 24/7 is a free and confidential helpline. Calls from public telephone boxes are free of charge: calls from a mobile phone may incur a charge.

A Company Limited by Guarantee No: 04206135

Registered Charity No: 1087685

Tenancy Support Leaflet ©WCADA 02/04/2015

Welsh Centre for Action on Dependency and Addiction

WCADA

Canolfan Gymraeg am Weithredu ar Ddibyniaeth

Inspiring Change  Achieving Potential



TENANCY SUPPORT



www.wcada.org

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Leaflet Number 4

WHO WE ARE

The Welsh Centre for Action on Dependency and Addiction is a registered Charity and limited company. It was founded in 1979 and operates across Swansea, Neath Port Talbot and Bridgend.

Referral Criteria:

Any person over the age of 18 with a tenancy and substance misuse issue.

Referrals are accepted from:

Tenancy Support Unit:

01792 774360 / 774320

TENANCY SUPPORT

At WCADA we offer tenancy help and support for individuals overcoming alcohol and substance misuse.

This will be done by providing specialist outreach support to improve and develop relationships and outcomes for the tenant by:

- Accessing appropriate accommodation , setting up and maintaining a home, paying rent and bills, and ensuring safety and security of the home.
- Budgeting and debt advice including help with reducing debt, making benefit claims and developing personal financial management skills.

- Provide advice on how to improve life, social and domestic skills.
- Providing emotional support and assistance in accessing local community services such as health services, counseling and peer support.
- Liaising with other service providers such as alcohol and drug services, community mental health teams, probation service, GP's and other health professionals ,welfare advisors and legal service.



- Assistance and support in accessing training, education and employment opportunities including advice on accessing appropriate childcare.
- Addressing and reducing offending and/or anti social behavior.

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HOW DO I GET ON THE SCHEME

If you are overcoming alcohol and substance misuse and you need additional support with tenancy. Please contact the Tenancy Support Unit on

01792 774360 / 774320

They will then make a referral if suitable to WCADA.

If you are involved with any other agencies (e.g. Social Work, Health Services) they can make a referral on your behalf. If you need any further information please contact the numbers overleaf.

"I can't thank WCADA enough for what they have done for me, I am finally happy and well in myself and been able to keep my home. I am no longer drinking my rent money and I am trying to find a job and hoping to go back to college in the Summer "

WCADA Service User

HOW MUCH DOES THE SERVICE COST

The Tenancy Support Scheme and WCADA is

Free of Charge

and committed to providing a confidential service.