

## LET US KNOW WHAT YOU THINK

To improve our services we welcome and encourage feedback to continuously enhance the quality of services that we provide.

We hope that you are happy with the service we provide, however if you are not, or you feel that we could do something better (or differently) please let us know.



## OUR MISSION STATEMENT

To reduce, treat and prevent the harm caused by alcohol and drugs to individuals, their families and the community.

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Contact Us At:

## For More Information Please Contact:

### Family Outreach Worker

WCADA (Swansea)  
40 St James Crescent,  
Uplands, Swansea  
t: 01792 472519

DAN 24/7

0808 808 2234

Wales Drug and Alcohol Helpline  
Llinell Cymorth Cymru ar  
Gyffuriau  
ac Alcohol  
Free and Confidential Helpline

Or

Text **DAN** to **81066**

DAN 24/7 is a free and confidential helpline. Calls from public telephone boxes are free of charge: calls from a mobile phone may incur a charge.

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Registered Charity No: 1087685  
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Welsh Centre for Action on Dependency and Addiction

# WCADA

Canolfan Gymraeg am Weithredu ar Ddibyniaeth



Inspiring Change  Achieving Potential



## FAMILY OUTREACH SUPPORT

40/41 St James Crescent  
Uplands, Swansea  
SA1 6DR  
t: 01792 472519  
e: [admin.swansea@wcada.co.uk](mailto:admin.swansea@wcada.co.uk)  
[www.wcada.org](http://www.wcada.org)

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Leaflet Number 2

## WHO WE ARE

The Welsh Centre for Action on Dependency and Addiction is a registered Charity and limited company. It was founded in 1979 and operates across Swansea, Neath Port Talbot and Bridgend.

At WCADA we can offer outreach advice and One-to-One support to Parents and Carers experiencing issues with substances.

### Referral Criteria:

Parents/Carers who misuse substances and have children aged under 18 years old.



### Referrals are accepted from:

AADAS, Self, Families, Friends and Professionals. Please call for further information.

WCADA is also an affiliated member of the Federation of Drug and Alcohol Professionals (FDAP) which means we work within a strict code of ethics and standards.

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## WHAT WE CAN DO

We deliver advice, support and contribute to a holistic package of care for the whole family. The aim is to improve relationships and outcomes for the whole family by providing this support on an outreach basis, working closely with all other organisations involved.

## HOW WILL WE DO IT

WCADA will provide specialist outreach support to improve and develop relationships and outcomes for the whole family by:

- Identifying and developing care plans to meet identified needs of Parents/Carers.
- Identifying and liaising with appropriate services to meet identified needs.
- Working with Parents/Carers to reduce alcohol and drug related harm.
- Promoting health awareness to individuals accessing the service.
- We work in partnership with dedicated agencies to provide holistic support and assistance.

We work with agencies such as Social Services, CAFCASS, Health Professionals, Community Based Services, Housing, G.P, Antenatal, Early Learning Years and other appropriate services that work with families.

## IS THE SERVICE CONFIDENTIAL?

WCADA is committed to providing a confidential service. However, there are certain circumstances when we have to break confidentiality. If we need to do this for safety reasons, we will make every attempt to inform you first.

## HOW MUCH DOES IT COST?

Our service is free of charge. Just call in, telephone or e mail for an appointment or for more information. You can find our contact details listed overleaf.



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