

LET US KNOW WHAT YOU THINK

To improve our services we welcome and encourage feedback to continuously enhance the quality of services that we provide.

We hope that you are happy with the service we provide, however if you are not, or you feel that we could do something better (or differently) please let us know.



OUR MISSION STATEMENT

To reduce, treat and prevent the harm caused by alcohol and drugs to individuals, their families and the community.

Image used courtesy of Stuart Miles @ freedigitalphotos.net

Contact Us At:

For More Information Please Contact:

Community Support Worker

WCADA (Swansea)
40 St James Crescent,
Uplands, Swansea
t: 01792 472519

DAN 24/7

0808 808 2234

Wales Drug and Alcohol Helpline
Llinell Cymorth Cymru ar
Gyffuriau
ac Alcohol
Free and Confidential Helpline

Or

Text **DAN** to **81066**

DAN 24/7 is a free and confidential helpline. Calls from public telephone boxes are free of charge: calls from a mobile phone may incur a charge.

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Welsh Centre for Action on Dependency and Addiction

WCADA

Canolfan Gymraeg am Weithredu ar Ddibyniaeth

Inspiring Change  Achieving Potential



COMMUNITY SUPPORT

40/41 St James Crescent
Uplands, Swansea
SA1 6DR
t: 01792 472519
e: admin.swansea@wcada.org
www.wcada.org

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Leaflet Number 5

WHO ARE WE

The Welsh Centre for Action on Dependency and Addiction is a registered Charity and limited company. It was founded in 1979 and operates across Swansea, Neath Port Talbot and Bridgend.

Referral Criteria:

Any person who is directly affected by alcohol and/or drug misuse.

Referrals are accepted from:

Anyone within the community, self referrals and organisations that work with those with a substance misuse issue.

COMMUNITY SUPPORT

At WCADA we offer to support individuals overcoming alcohol and drug misuse.

This is achieved by offering specialist outreach support to improve and develop relationships and outcomes for those who are unable to leave their home. This could be due to alcohol/drug misuse or a person who has just come out of hospital.

WHAT WE DO

Help service users make fully informed choices.

Pick up and take clients to appointments.

Provide advice on how to improve life.

Improve social and domestic skills.

Provide emotional support and assistance in accessing local community services such as health services, counselling and housing.

Liaising with other service providers such as alcohol and drug services, community mental health teams, GP's and other health professionals, probation service, social services, welfare advisors and legal services.

Assistance and support in accessing training, education and employment opportunities.

Advice on accessing appropriate childcare.

Support service users to achieve levels of independence and improved self care.

Help alleviate social isolation.

HOW DO I ACCESS COMMUNITY SUPPORT

If you are overcoming alcohol/drug misuse and you need additional support you can contact WCADA on

01792 472519

If you are involved with any other agency such as social services, health services, or a doctor; they can make a referral on your behalf.



HOW MUCH DOES IT COST?

Our service is free of charge.

Just call in, telephone or email for an appointment or for more information. You can find our contact details listed overleaf.